

## Install a new WhatsApp channel for On-Behalf-Of (OBO) WABAs

You will need the following:

- An approved WABA, and its WABA ID
- A phone number and display name that is already added to the WABA and approved (our team does this for you)

1. Log in to the Workspace where you need the channel installed.
2. Go to this URL >>  
<https://dashboard.messagebird.com/en/getting-started/whatsapp-obo-waba/start>
3. In step 2, select the WABA ID (if a channel is already installed in this Workspace with the WABA) or toggle the switch on to enable manual input of the WABA ID, and paste the WABA ID in the field.

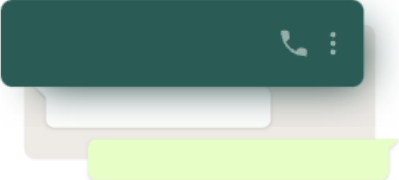
Insert a channel name. Keep in mind this is only the internal name, not the display name.

### Get started with WhatsApp's Business API

1 2 3 4

#### WhatsApp Business channel

Name your channel, make sure it's easily recognisable for yourself and your team. Don't worry, this will only be used internally.



#### WhatsApp Business Account

Your WhatsApp Business Account

MBWA | 169743163687422

#### Channel Name

Your channel Name

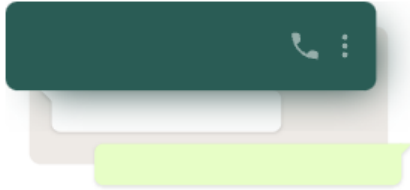
Back Continue: Phone Number

## Get started with WhatsApp's Business API

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### WhatsApp Business channel

Name your channel, make sure it's easily recognisable for yourself and your team. Don't worry, this will only be used internally.



### WhatsApp Business Account

126218197055974

Enable manual input if needed WhatsApp Business Account is not listed

### Channel Name

Internal channel name. Not display name

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4. Add the phone number following the format Country code + phone number, select SMS or Voice and click on Request code. You can only skip verification if the phone number was already verified in the past 14 days (channel deletion and reinstallation scenario)
5. If the code request is successful, a new box will appear where to input the 6-digit code (without any dashes - ). Click Verify and go to the Next step.
6. Click on the **Create your WhatsApp channel** button and wait until the green notification pops up confirming installation was successful.