

# MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:  
208030-2016-AIS-BUD-UKAS

Initial certification date:  
09 November 2016

Valid:  
10 November 2022 – 09 November 2025

This is to certify that the management system of  
**VCC Live Group Zrt.**  
1112 Budapest, Balatoni út 2/A. 5. em., Hungary  
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:  
**ISO/IEC 27001:2013**

This certificate is valid for the following scope:  
**Development and operation of a cloud-based contact center and telecommunication solution. Sales and customer care for a cloud-based contact center solution and telecommunication services. All in accordance with the Statement of Applicability (version SoA 1.3, 8.8.2022)**

Place and date:  
London, 25 August 2022

For the issuing office:  
**DNV - Business Assurance**  
4th Floor, Vivo Building, 30 Stamford Street,  
London, SE1 9LQ, United Kingdom



**Erië Koek**  
Management Representative

## Appendix to Certificate

### VCC Live Group Zrt.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
VCC Live Group Zrt.	1112 Budapest, Balatoni út 2/A. 5. em., Hungary	Development and operation of a cloud-based contact center and telecommunication solution. All in accordance with the Statement of Applicability (version SoA 1.3, 8.8.2022)
VCC Live Hungary Kft.	1112 Budapest, Balatoni út 2/A. 5. em., Hungary	Development and operation of a cloud-based contact center and telecommunication solution. Sales and customer care for a cloud-based contact center solution and telecommunication services. (+ only for 27001: All in accordance with the Statement of Applicability (version SoA 1.3, 8.8.2022))
VCC Live Germany GmbH	Gontardstraße 11, 10178 Berlin, Germany	Sales and customer care for a cloud-based contact center solution and telecommunication services. All in accordance with the Statement of Applicability (version SoA 1.3, 8.8.2022)