

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
208029-2016-ABCM-BUD-UKAS

Initial certification date:
24 October 2016
Expiry date of last certification cycle:
24 October 2019
Date of last recertification:
29 August 2019

Valid:
07 November 2019 - 24 October 2022

This is to certify that the management system of

VCC Live Group Zrt.

1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Business Continuity Management System
Standard:

ISO 22301:2012

This certificate is valid for the following scope:

**Development and operation of a cloud-based contact centre and
telecommunication solution. Sales and customer care for a cloud-based
contact centre solution and telecommunication services.**

Place and date:
London, 07 November 2019



For the issuing office:
**DNV GL - Business Assurance
4th Floor, Vivo Building, 30 Stamford
Street, London, SE1 9LQ, United Kingdom**

Erië Koek
Management Representative

Certificate No: 208029-2016-ABCM-BUD-UKAS
Place and date: London, 07 November 2019

Appendix to Certificate

VCC Live Group Zrt.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
VCC Live Germany GmbH	Gontardstraße 11, 10178 Berlin, Germany	Sales and customer care for a cloud-based contact centre solution and telecommunication services.
VCC Live Group Zrt.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Development and operation of a cloud-based contact centre and telecommunication solution.
VCC Live Group Zrt.	6725 Szeged, Hópárduc u. 17. fszt.1., Hungary	Registration Address only
VCC Live Hungary Kft.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Sales and customer care for a cloud-based contact centre solution and telecommunication services.
VCC Live Poland Sp.z.o.o	Chmielna 132/134, 00-805 Warszawa, Poland	Sales and customer care for a cloud-based contact centre solution and telecommunication services.