

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
208030-2016-AIS-BUD-UKAS

Initial certification date:
9 November 2016

Valid:
9 November 2016 – 9 November 2019

This is to certify that the management system of

VCC Live Group Zrt.

1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:
ISO/IEC 27001:2013

This certificate is valid for the following scope:

Development and operation of a cloud-based contact centre and telecommunication solution. Sales and customer care for a cloud-based contact centre solution and telecommunication services. All in accordance with the Statement of Applicability (version 1.2, Sep 26, 2016).

Place and date:
London, 10 November 2016



For the issuing office:
DNV GL – Business Assurance
United Kingdom, Palace House, 3
Cathedral Street, London, SE1 9DE, United
Kingdom

D.P. Koek
Management Representative

Certificate No: 208030-2016-AIS-BUD-UKAS
Place and date: London, 10 November 2016

Appendix to Certificate

VCC Live Group Zrt.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
VCC Live Group Zrt.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Development and operation of a cloud-based contact centre and telecommunication solution. All in accordance with the Statement of Applicability (version 1.2, September 26, 2016)
VCC Live Hungary Kft.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Sales and customer care for a cloud-based contact centre solution and telecommunication services. All in accordance with the Statement of Applicability (version 1.2, September 26, 2016)
VCC Live Germany GmbH	Landshuter Allee 8-10., 80637 München, Germany	Sales and customer care for a cloud-based contact centre solution and telecommunication services. All in accordance with the Statement of Applicability (version 1.2, September 26, 2016)
VCC Live Poland Sp. z.o.o.	Chmielna 132/134, 00-805 Warszawa, Poland	Sales and customer care for a cloud-based contact centre solution and telecommunication services. All in accordance with the Statement of Applicability (version 1.2, September 26, 2016)
VCC Live Group Zrt.	6725 Szeged, Hópárduc u. 17. fszt.1., Hungary	Registration address only