

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
208029-2016-ABCM-BUD-UKAS

Initial certification date:
24 October 2016

Valid:
24 October 2016 – 24 October 2019

This is to certify that the management system of

VCC Live Group Zrt.

1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary
and the sites as mentioned in the appendix accompanying this certificate

have been found to conform to the Management System Standard:
ISO 22301:2012

This certificate is valid for the following scope:

Development and operation of a cloud-based contact centre and telecommunication solution. Sales and customer care for a cloud-based contact centre solution and telecommunication services.

Place and date:
London, 24 October 2016



For the issuing office:
DNV GL – Business Assurance
United Kingdom, Palace House, 3
Cathedral Street, London, SE1 9DE, United
Kingdom

D.P. Koek
Management Representative

Certificate No: 208029-2016-ABCM-BUD-UKAS
Place and date: London, 24 October 2016

Appendix to Certificate

VCC Live Group Zrt.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
VCC Live Group Zrt.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Development and operation of a cloud-based contact centre and telecommunication solution
VCC Live Hungary Kft.	1123 Budapest, Nagyenyed út 8-14., Krisztina Palace Irodaház, Hungary	Sales and customer care for a cloud-based contact centre solution and telecommunication services.
VCC Live Poland Sp. z.o.o.	Chmielna 132/134, 00-805 Warszawa, Poland	Sales and customer care for a cloud-based contact centre solution and telecommunication services.
VCC Live Germany GmbH	Landshuter Allee 8-10., 80637 München, Germany	Sales and customer care for a cloud-based contact centre solution and telecommunication services.
VCC Live Group Zrt.	6725 Szeged, Hópárduc u. 17. fszt.1., Hungary	Registration address only